

CLASS ACTION SERVICES & EXPERIENCE

CLASS ACTION
BANKRUPTCY
MASS TORT
DATA BREACH

As a full-service settlement administrator, GCG has extensive experience and expertise in handling every aspect of a class action administration, from notice and publication, to website design and claimant communications, through to distribution and tax reporting. We have administered some of the largest matters of all time, across all service lines including, but not limited to, antitrust, civil and human rights, consumer and product defect, ERISA, labor and employment, and securities matters.

OUR SERVICES

GCG's team of administration experts will add value at every stage of your class action administration, including:

- Pre-settlement consultation to design the right program for your case
- Notice plan design and implementation
- Media plan strategy and outreach, including execution by our full-service, in-house advertising agency
- Settlement database featuring optional remote access functionality for counsel and other parties
- Development and hosting of customized settlement website with online filing capabilities and access to court documents
- Claimant service options, including scripted interactive voice response, live customer service representatives, and standalone service centers strategically located for in-person inquiries
- Distribution of funds/vouchers/stock/consideration across the United States and abroad
- Tax documents and reporting where necessary
- Customized reports and declarations to counsel and the court

THE GCG DIFFERENCE

GCG is the country's most experienced settlement administrator with several hundred employees nationwide. We are the only administrator with more than 100 attorneys on staff, many of whom have practiced class action law. Our team also comprises professionals with licenses and certifications in disciplines germane to legal administrations such as CPA, CFA, Series 3, Series 4, and Series 7.

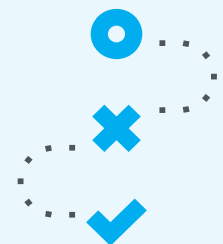
QUALITY ASSURANCE AND DATA SECURITY

GCG is the first and only administrator to obtain the American Institute of Certified Public Accountants' (the "AICPA") SOC 2, Type 1 Certification which attests that GCG's claims administration processes is designed to meet the AICPA's rigorous Trust Services Criteria for each of its five Trust Services Principles: security, availability, processing integrity, confidentiality and privacy.

CASE STUDY: IN RE COBB EMC CLASS ACTION

CHALLENGE: In this class action settlement, it was alleged that Cobb EMC's prior board and management failed and refused to retire capital credits belonging to former and current members. As part of the administration, GCG received 5.5 million name and address records that were collected and maintained over a period of 70 years in disparate systems, including decades-old hand ledgers.

RESOLUTION: GCG scrubbed the data to achieve a clean data batch of one million unique records, and developed a customized database to include payment data by year for each unique record. We also developed a secure online claims portal with access to historical account information and settlement payout options personalized to each class member.



EXPERIENCE
Evolved.

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